



## **HOLBEACH MEDICAL CENTRE** **PATIENTS PARTICIPATION GROUP**

### ***Minutes for the PPG meeting 29th April 2015***

**Present:** Trevor Cook TC, Cindy Foley CF, Bill Hardie BH, Eilene Keeling EK, Preston Keeling, Alan Piggins AP, Graham Scorthorne GS, Sue Scorthorne SS, Jackie Sheldrake JS and Heather Whitehead HW.

1. **Apologies:** Joyce Waterfall, and Val Watkin.
2. **Minutes of previous meeting:** Minutes of the meeting of 25<sup>th</sup> February were read and accepted. It was noted that the actual last meeting was the AGM and that the minutes of that meeting will be presented at the next AGM in 2016.
3. **Matters arising:** The issue of the Parkinsons' nurse was referred to and it was noted that this would be reported on by Eilene later in the meeting.
4. **Chair's report:** a]Graham thanked Bill and all those who had helped to raise funds with the Christmas Quiz, the Easter Raffle and the Rotary Santa Sleigh Run. b] The Board had agreed that flowers should be sent to Dot following the sad death of her husband Peter. The Core Group agreed that the funds for the flowers should come from PPG funds. c] Healthwatch Lincolnshire contacted the PPG group asking for help with a survey at HMC on the issue of Patient Choice. Eilene, Jackie, Sue and Graham helped on two consecutive days. HMC came out with a good rating. Some members of the core group and the perimeter group were sent copies of the survey. It was pointed out that there was no obligation to complete a survey but completed ones were helpful. d] Thanks were given to two practice nurses, Diane and Rachel for their help with the Rotary Stroke Awareness Day. 80 people were seen and 6 referred to their GP.
5. **Secretary's report:** as acting secretary Graham requested that someone come forward and help out with the role. It was suggested that perhaps Val could find a member of her staff who might be willing to help. Graham said he would approach Val but that he did not want to interfere with staff work.
6. **Treasurer's report:** Jacquie reported that currently the PPG had a balance of £1051.66. £191.50 had been raised from the body parts quiz, £415.63 from the Christmas Raffle, £10.00 donated by Mark, £253 from the Easter Raffle and £191.34 from the Santa Run. It was requested that for the next meeting we have an up to date figure for the cost of the screen to be installed in the waiting room.
7. **Speakers:** at this point the meeting was adjourned for the visiting speakers to make their presentation. Matron Louise Johnson, Nurse Sally Brown and Nurse Jenny Gittins spoke to the group about their work at the Johnson Hospital in Spalding. They explained that the hospital, as part of The Lincolnshire Community Health Service is working towards Community Foundation Trust Status. We were told that all local GP's have a list of the services offered by the Johnson in order that patients can choose to attend the Johnson instead of more distant hospitals. The range of services offered was outlined which included an out of hours dentist facility. Nurse Jenny told us about the Welland Ward

which has four bays with four beds in each bay. In addition she told us about the Tulip Suite which is a four bed palliative care facility. We were invited to tour the facility if we chose to do so. This will be discussed at our next meeting. The speakers were thanked for the time they had devoted to speaking to us and departed.

**8. Healthwatch report:** Eilene explained that she had attended a meeting of ULHT at Sleaford on 21<sup>st</sup> April when attendees were brought up to date re the Trust. There is a distinct shortage of consultants in the county in addition to a shortfall of nurses. An action log to demonstrate progress and a written report of the meeting was handed out to members of the group. Queries should be sent to Eilene. Eilene then reported on the Parkinsons' Nurse issue and was able to tell us that Andy Rix of the East Clinical Commissioning Group had told her that the funds had been found to provide a Parkinsons' Nurse for two years. It was possible that in two years' time, Eilene reported, that the nurse would become a general nurse. Eilene was thanked for all her efforts in making this appointment happen. A nurse from the Neurological Alliance would like to talk to the group, Eilene stated. This is yet to be organised. Finally re Healthwatch issues Eilene explained that they are trying to get as many volunteers as possible to explain what they are doing.

**9. News Correspondent's Report:** Sue stated that the newsletter had been issued to Val for approval and should be available in the next few days.

**10. Practice Manager's Report:** As Val was unable to attend this meeting there was no report.

**11. Future Programme:** It was explained that at the next meeting we hoped to have a doctor present to answer our questions concerning appointments, the CQC report, a new surgery and links with Littlebury. Additional questions needed to be forwarded to Graham at least one week before the next meeting in order that they could be passed to the doctor to aid preparation. Core meetings are scheduled for 27<sup>th</sup> May, 24<sup>th</sup> June, 30<sup>th</sup> September, 28<sup>th</sup> October and 25<sup>th</sup> November. Jayne Thomas who represents Lincs2Advice is to be invited to speak at a future meeting.

**12. AOB:** It was felt that efforts should be made to attract new members and indeed to encourage current members to attend meetings. The Rotary Showcase event on Thursday 21<sup>st</sup> May was brought to the attention of members. New fund raising ideas are also required it was suggested.

**13. Closure:** The meeting closed with a reminder that:

**The next meeting is scheduled for WEDNESDAY 27<sup>TH</sup> MAY 2015 AT 6.30PM.**